**Windows Download and Installation**Revised 06/07/2017

The following instructions apply to a download that is performed using a Windows computer.

* 1. Download the latest firmware from the QSC website.
  2. Unzip the downloaded file. The extracted contents will be a tar.gz file.
  3. Prepare a USB thumb-drive, SSD or HD with 1GB of available storage space formatted FAT32. For best results, use a freshly formatted drive.
  4. Copy the .tar.gz file onto the USB storage device. The file on the storage device will be in the format "V3.0.0000.tar.gz". The version number will vary depending on the release but the file will always end with extension "tar.gz".
  5. Insert the USB storage device into one of the two USB ports on the mixer's rear panel.
  6. Press the Menu button, then touch the Mixer Setup button.
  7. On the Mixer Setup screen, touch the Upgrade button. A dialog box displays with some IMPORTANT information about saving the mixer's current settings.
  8. Touch the Proceed button to continue the upgrade. The mixer will boot into the Software Upgrader program. This takes a few minutes.
  9. Select the upgrade file you want to use. If you downloaded to a freshly formatted drive, there will be only one upgrade file displayed.
  10. Touch the Upgrade button to begin the upgrade process. This can take up to 10 minutes.
  11. When the upgrade is complete, a dialog displays indicating the upgrade was successful. Press the OK button to exit the Software Upgrader and reboot the mixer.
  12. If you experience problems connecting to tablets and smartphones, put the mixer into Standby disconnect AC power for a few seconds and then reconnect